



# How To Register Your SmartHub Account (Web)

**Step 1:** From the SmartHub login screen, click on “Sign up to access our Self Service site”.

Enter e-mail address & password to login

E-Mail Address

Password

Remember Me

Login

[Can't access your account?](#)  
**New User? Sign up to access our Self Service site.**

Version: 11.1.5.1

**Step 2:** Enter the following information:

- Your 4 digit account number (found on your bill)
- Your last name or business name as it appears on your bill
- The email you want to use for your SmartHub account

Then click Submit

**New User Registration**

To register as a new user, please enter the following information.

Billing Account Number

Last Name or Business

E-mail Address

Confirm E-mail Address

**Step 3:** Enter the requested account information in order to verify your identity. Answers must match account info exactly.

Then click Submit

**New User Registration**

To register as a new user, please enter the following information.

Billing Account Number

Last Name or Business

E-mail Address

Confirm E-mail Address

Please answer the following about the account that you are trying to register in order to protect you against identity theft. Last 4 Digits Of SSN Or Federal Tax ID (For Businesses):

Mailing ZIP Code:

Please select a Secret Hint Question to answer. We may ask you to answer this, if you forget your login credentials.  
 Security Question:  Answer:

I'm not a robot

I accept the [Terms and Conditions](#)

**Step 4:** If successful, you'll get a notification like this.

## Congratulations!

Your registration is complete. You will receive an e-mail with a temporary password. Use it to login and change your password.

**Step 5:** Check your inbox for an email that will contain your temporary password you need to first login to your account.

Your temporary password is:

**Step 6:** Back on the login page, enter email and temporary password and click login.

**iamo**  
Communications

Enter e-mail address & password to login

E-Mail Address

Password

Remember Me

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**Step 7:** The first time you login, you'll be asked to change your password.

**Please change your password**

E-Mail Address

New Password

[Password Strength:](#)  
4-character minimum; 10-character maximum

Confirm Password

**Step 8:** Congratulations! You are now logged into SmartHub.

iamo Communications

Home Billing & Payments My Profile Contact Us Log Out Home Help My Account Report an Issue

Quick Links: Pay My Bill, Manage My Payment Accounts, View Billing History, Report an Issue/Request, Get Help

Communication Alerts: Under Construction. This SmartHub site is under construction. Please come back on March 2nd to enjoy it's many features!

Account Overview: MICHELLE [Name], Next Due 04/19/2020, Amount Paid, Total Due \$0.00, Make Payment

Account Details: Account, Date Due, Amount, 04/19/2020, \$15.48, Service Fee, Pay Account

Find us on Facebook, iamo on the App Store, iamo on Google Play

Billing & Payments My Profile Contact Us

Call Us: (888) 562-3232